

**SUPPLEMENTAL/BID BULLETIN NO. 1
For LBP-ICTBAC- ITB-GS-20250107-01**

PROJECT: Trust Banking System (TBS) Replacement Project

DATE: 21 February 2025

This Supplemental/Bid Bulletin is issued to modify, amend and/or clarify certain items in the Bid Documents. This shall form an integral part of the Bid Documents.

Modifications, amendments and/or clarifications:

1. Response to prospective bidder/s queries/clarifications per attached Annexes O-1 to O-4.
2. The Bidder/s are reminded that the deadline of Bid Submission and is on 28 February 2025 at 10:00 AM. **Late bids will not be accepted.**
3. The bidder/s is/are encouraged to use the Bid Securing Declaration as Bid Security.
4. The prospective bidders are reminded that only the current/updated Certificate of PhilGEPs Registration (Platinum Membership) shall be accepted during the opening of bids. **Expired Certificate or any of the Eligibility Documents listed in Annex "A" shall be a ground for failure of the bidder** pursuant to the provisions of the 2016 Revised Implementing Rules and Regulations (RIRR) of RA 9184.

Valid and current Certificate of PhilGEPs Registration (Platinum Membership), in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents **required** to be uploaded and maintained current and updated in PhilGEPs in accordance with **Section 8.5.2. of the IRR of RA 9184.**

Sections 23.1(a)(ii) and 24.1(a)(ii) of the 2016 RIRR of RA No. 9184 provides that in case the latest/updated Mayor's Permit is still not available, the prospective bidder **must submit their recently expired Mayor's Permit together with the**

official receipt (OR) to the PhilGEPs as proof that the prospective bidder has applied for renewal within the prescribed period by the concerned local government unit for the purpose of updating the PhilGEPs Certificate of Registration (Platinum Membership). The prospective bidder should then secure/obtain from the PhilGEPs its current/updated Certificate of PhilGEPs Registration (Platinum Membership) in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents.



SVP MARILOU L. VILAFRANCA
Chairperson, ICT-BAC

RESPONSES TO BIDDER'S QUERIES AND/OR SUGGESTIONS

DATE	February 19, 2025
PROJECT IDENTIFICATION NO.	LBP-ICTBAC-ITB-GS-20250107-01
PROJECT NAME	TBS Project
PROPONENT UNIT/TECHNICAL WORKING GROUP (TWG)	TBS Project Technical Working Group


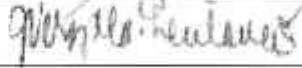
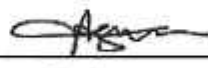
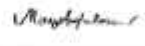
PORTION OF THE BIDDING DOCUMENTS	TOR ITEM NO.	BIDDERS QUERIES/CLARIFICATIONS/ REQUESTS	LANDBANK'S RESPONSE
		1. How is the hardware / infrastructure be handled? Will it be part of this engagement? -	The hardware is provided by LANDBANK, but the hardware specifications will be supplied by the vendor
		2. for the Maintenance cost of 20%, is this on the full 5 years, or per year basis	The maintenance cost of 20% is annual.
		3. What will be the deployment environment of the TBS? (Cloud, On Prem?)	The deployment will be on-premise.
		4. Will the infrastructure to be provided the Landbank and the supplier will only provide the licenses and services?	The hardware is provided by LANDBANK, but the hardware specifications will be supplied by the vendor
		5. What do you mean by item 8 of Class B Eligibility Documents, " For foreign bidders claiming by reason of their country's extension of reciprocal rights to Filipinos, Certification from the relevant government office of their country stating that Filipinos are allowed to participate in government procurement activities for the same item or product?"	This is only applicable for foreign bidders not incorporated in the Philippines. If the company is incorporated in the Philippines, this is not applicable.
		6. Can you provide the scope of the implementation services?	Implementation services cost which includes project management, consulting, requirements validation, design and development, customization, training, integration and user acceptance testing, production deployment, system integration, change management and other out-of pocket expenses (e.g., transportation allowance, per diem, etc.);
		7. On the submission of the electronic bid, do you mean scanned originally signed documents?	Scanned and hard copy of the original signed documents

		8. For the maintenance and support cost of 20%, is this on a yearly basis?	The maintenance cost of 20% is annual.
		9. Bids exceeding the ABC: If the total 5-year cost exceeds the Approved Budget for the Contract (ABC), will the bid be automatically rejected at the bid opening?	Yes, as indicated in the Invitation to Bid for this project, bids received in excess of the ABC shall be automatically rejected at bid opening. Section 31.1 of the 2016 Revised Implementing Rules and Regulations (RIRR) of RA 9184 provides that the ABC shall be the upper limit or ceiling for acceptable bid prices. If a bid price, as evaluated and calculated in accordance with the RIRR, is higher than the ABC, the bidder submitting the same shall be automatically disqualified.
		10. Maintenance fee: Is 20% annual maintenance cost included in the ABC budget?	Yes, it is included in the ABC.
		11. Bidding documents fee: Do we need to pay this before submitting our bid? Is this mandatory for all vendors?	Yes. Only bidders who pay the Bidding Documents Fee shall be allowed to submit a bid. It is provided under the Procedures in the Submission and Opening of Electronic Bids, which is Annex C1-C8 of the Bidding Documents, that, it is only upon submission to the ICT-BAC Secretariat of a duly filled-up LBP Secure File Transfer Facility (LBP SFTF) User Registration Form together with copies of LANDBANK Official Receipt and Payment Acceptance Order for non-refundable bidding fee that the prospective bidder shall be provided through email with log-in credentials to access the LBP SFTF where the bidder shall upload its electronic bid submission.
		12. Bid Security: Will this be refunded to vendors who did not win the bid?	In accordance with Section 27.4 of the RIRR of RA 9184, without prejudice to the provisions of the RA 9184 and its RIRR on the forfeiture of bid securities, bid securities shall be returned only to the non-winning bidder after said bidder submits to the BAC a written waiver of their right to file a request for reconsideration and/or protest.
		13. NDA requirement: We have a signed and notarized NDA with Land Bank from March 2024 (pls see attached). Is this sufficient, or do we need to execute a new one?	The winning bidder shall be required to execute NDA. However, if the winning bidder has executed NDA for TBS during Request for Proposal, we do not see the need of executing another NDA.
		14. Support Center certification: For the certification or proof of a Support Center within the	For certification or proof of a Support Center within the Philippines, you may use your own document, but it must comply with the

		Philippines to be issued by the solution provider, do you have a template, or can we use our own document?	minimum required standards outlined in the Terms of Reference.
		15. Omnibus Sworn Statement: Do you have a template for the Omnibus Sworn Statement to be executed by the bidder or its duly authorized representatives, including consent for the conduct of information verification by the Bank?	We have a standard template for the Omnibus Sworn Statement (Form No. 6) in page 55 to 57 of the Philippine Bidding Documents.
		16. Alternative documentation for foreign vendors: Can we present alternative documentation applicable to India? Do all documents need to be apostilled?	Kindly refer to the Checklist of the Philippine Bidding Documents (pages 61-64) for the required documents to be submitted by the bidders on or before the deadline of bid submission for this project.
		17. PhilGEPS Platinum certification: Is it necessary to submit our PhilGEPS Platinum certification?	Yes. Kindly refer to the Checklist of the Philippine Bidding Documents (page 61).
		18. What data formats and structures are currently used in the existing system? Will these need to be migrated to the new system as-is, or can they be transformed during migration?	The system uses formats like .xls, .xlsx, .csv, and .pdf for statements and reports. Data will need to be converted or migrated from the old system to the latest system version. Please refer to the BRD requirement TBS-471-002.
		19. Are there any integrations with other internal systems (e.g., core banking, CRM, accounting systems) that the new system must support? If so, what are the interfaces or protocols used?	The system shall be able to interface with several internal systems, including Bank's watchlist, CI-CLS, AML System, MBA, LBP Website, CDR, Active Directory, and SIEM. Please refer to BRD Section 4.2 Interface/Usability Requirements for the complete list and details of interfaces.
		20. Will the solution provider be responsible for data migration from the old system to the new one? If so, what is the estimated volume of data to be migrated?	Migration services will be required from the vendor as specified in the TOR Section J, Item 7- Support and Maintenance Services (K). Estimated number of records to be migrated is at 1.6M.
		21. Are there any specific tools, frameworks, or technologies	LBP requires a web-based enabled system that is compatible with the updated/ latest IT

		that LBP prefers or mandates for the implementation?	hardware, database and operating systems architecture of the Bank. Please refer to BRD Section 4.4 Operational Requirements
		22. What is the expected downtime during the transition from the old system to the new one? Are there any critical periods where downtime must be minimized?	There will be no expected downtime except during system maintenance.
		23. Will the vendor be required to provide on-site support during the post-go-live period? If so, for how long?	The vendor shall be required for onsite support until all open issues are resolved.
		24. Are there any restrictions on the use of open-source components in the software?	The use of open source system is restricted
		25. Are there any penalties for delays in project completion or missed milestones?	Please refer to Section H. Liquidated Damages of the TOR without prejudice to the provision on termination and forfeiture
		26. What are the criteria for user acceptance testing (UAT)? Who will be responsible for defining test cases and scenarios?	Criteria for UAT will be discussed during UAT Planning. LBP UAT team shall be responsible for the creation of test cases and scenarios.

Trust Banking System Replacement Project Technical Working Group:

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